

**From: Mrs Beverley Bell LLB (Hons) Solicitor, FCILT, FRSA, FIRTE  
Senior Traffic Commissioner**



Martin Allen  
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BB/SD

13 March 2014

Dear Mr Allen

**Re: Community Transport**

I refer to your letter of 01 March received at this office on 05 March. You complain that you have not yet had a response from me to your email of 17 February. I must explain to you that regrettably resources are limited and it does take a considerable amount of time to deal with the wealth of correspondence that I receive. Your emails and those of Ian Ashman have been sent to John Furzeland who assists commissioners in their work. However, he is probably even busier than I am!

You have stated that you would like to have a meeting with me and that if I decline you would like an explanation.

I am of course always happy to meet with individuals to discuss matters that are relevant to mine and my colleagues' work. I would like to make you aware that my colleague, Joan Aitken, in Scotland has previously taken the lead on Section 19 and 22 permit matters. However, at the present time, Ms Aitken and I quite simply do not have the time or capacity to give this matter any attention. We need to focus on our core activities and, at the moment, this is primarily public inquiry work. I therefore do not want to waste your time and money unnecessarily by asking you to travel from Mansfield to my office when I cannot progress this matter.

Yours sincerely

*Beverley Bell*

Beverley Bell  
Senior Traffic Commissioner

CC: John Furzeland